

**The rules of participation in promotional campaigns on  
“ATP CROATIA OPEN UMAG” Facebook page**

Pursuant to Article 3(3) of the Rules on Organising Prize Contests (Narodne Novine – Official Gazette of the Republic of Croatia – No 8/2010), the Istra D.M.C. d.o.o. company from Umag, Jadranska 66 (hereinafter: the Organiser) issues on July 9, 2023 the following

**The rules of participation in promotional campaigns on  
“ATP CROATIA OPEN UMAG” Facebook page**

**ARTICLE 1**

These rules define the terms and conditions of participation in promotional campaigns (hereinafter: promotional prize campaign) organized by the Organiser with the purpose of increasing interaction and developing a stronger relationship with the users of the Organiser's official page 'ATP Croatia Open Umag' on the Facebook social network (hereinafter: official page).

**ARTICLE 2**

A contest will be announced on the official ATP Croatia Open Umag Facebook page in July 2023 to promote the tournament and connect followers of the page. Throughout the aforementioned period, the Organizer shall award several different prizes. Every contest announcement will contain a short list of rules and the prize for which participants will compete.

**ARTICLE 3**

These Rules shall ensure the equal treatment of all participants of the promotional prize campaigns, as well as an equal chance of winning the promotional prize following the fulfillment of the conditions established herein. In order to establish which participants fulfill the conditions, the Organiser shall appoint an Expert Committee consisting of 3 members who will be responsible for selecting participants who will be awarded the promotional prizes. Participation in the promotional prize campaigns is free of charge.

Any adult person (18 years and older) that is also a follower of the official ATP Croatia Open Umag Facebook page is eligible to participate in promotional campaigns. To participate in the contest, one shall comment on the correct answer to the question asked in the post. Every participant in a contest is allowed to enter the said contest only once and shall not edit answers and comments afterward.

Minors and the Organiser's employees, as well as their closest family members, are not entitled to participate in the promotional prize campaigns.

#### **ARTICLE 4**

The participants whose comments fulfill the above mentioned criteria shall be evaluated by the Organiser's Expert Committee according to the criteria of accuracy, originality, and creativity.

The Expert Committee shall select promotional prize winners who will be informed via calls published on the official page after the end of each contest. If a winner fails to reply to the call within 72 hours from the day of the publication of the call, the prize shall be awarded to the next participant pursuant to the Organizer's decision.

The Organiser shall not be held responsible if winners do not receive the call due to the unavailability or malfunctions of Internet connections, due to the submission of incorrect data, or, in case of correct data, if there is no possibility of establishing contact with the winner, or due to any other reason the Organiser could not have foreseen, prevented or avoided, that is, due to reasons that do not fall within the scope of the responsibility of the Organiser. When awarding the prizes, the Organiser shall be entitled to determine whether the winners are the actual owners of the Facebook profiles used to participate in the promotional prize campaigns.

After the winners have received their promotional prizes, the Organiser shall have no further obligations toward them. Apart from awarding the prizes to the winners, the Organiser shall have no further obligations towards other participants, unless it is defined differently in the contest. Prizes cannot be exchanged for money or for any other prize.

#### **ARTICLE 5.**

All data collected during the Contest will be used exclusively by the Organizer for the purposes of this Contest, i.e. for the purpose of awarding the prize. All personal data collected will be kept by the Organizer for one month after the end of the contest unless the Participant asks for the deletion of their own data.

A Participant is free at any time to revoke their consent to collecting and processing personal data and accepts that such revocation may lead to their inability to participate in the Contest. The Organizer will use the provided personal information to contact the Participant regarding the agreement on claiming the prize. By submitting their data to the Inbox of the Official Facebook Site of the Organizer, Participants of the Contest are entitled to:

1. Request access to personal information stored by the Organizer
2. Request access to information on what personal information the Organizer has collected is being used for
3. Request a correction or an update of the personal data stored by the Organizer
4. Request deletion of personal data stored by the Organizer
5. Request cessation of personal data processing if there is reasonable doubt that their data is not being processed in the defined manner.

Participants give consent to the Organiser of the contest to use entry photographs for publication on the official Facebook page and the Instagram Profile of the Organiser.

## **ARTICLE 6.**

The Organiser shall reserve the right to change the terms and conditions of the promotional prize campaigns, whereof the Organiser shall inform the participants by a public announcement on its official page.

By publishing their comment to the announcement made by the Organiser in accordance with these Rules, the users accept these Rules. The Organiser shall publish these Rules as part of the announcement on its official page. Interested users will be able to study them by selecting the corresponding link. The Organizer shall reserve the right to suspend or cancel the contest in any case caused by or resulting from force majeure. After the 60-day period following the end of the contest, the Organizer shall stop receiving complaints regarding that contest.

The promotion is in no way sponsored, endorsed, or administered by, or associated with Facebook.

In Umag, 9.7.2023.  
Istra D.M.C. d.o.o.